



GMB LONDON REGION

www.gmb-asda.com/support

GMB YOUR VOICE IN ASDA

November 2025

Security Colleagues Being Misused

Dear members,

GMB has received multiple reports from security colleagues across ASDA stores highlighting serious concerns about how security staff are being used and managed. These practices are unacceptable, unsafe, and in some cases may breach both ASDA policy and legal requirements.

Security Colleagues Used for Non-Security Roles - Security colleagues are repeatedly being asked to carry out duties unrelated to their security role. This is a major concern because:

- It compromises the overall security of the store
- It leaves the store without proper coverage
- It shifts pressure onto non-security colleagues who are not trained to deal with theft, confrontation or safety incidents



Security exists for a reason. When you are pulled away from your post, everyone is put at risk.

Breaks Being Compromised - We have also been informed that security colleagues are:

- Not being given their full breaks
- Being told to "find their own cover"
- Expected to manage break cover when they are the only security colleague on shift

Breaks are a legal entitlement, not an optional extra.

We will not allow security colleagues to be stretched, misused or placed in unsafe situations. Security colleagues deserve respect, proper breaks, and the ability to carry out their role without being pulled in every direction.

If you are impacted by this issue and would like support or advice, or you are seeking assistance on other matters, please contact our office directly at 01603 626492, or visit our GMB Members' Support Centre at www.gmb-asda.com/support

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