



GMB LONDON REGION

www.gmb-asda.com/support

GMB YOUR VOICE IN ASDA

September 2025

Home Shopping Van Weights and Timings

Dear members,

It has come to attention of GMB London Region that there have been issues with van weights and timings between microlise and the home shopping run sheets.

GMB London Region raised this with Asda, earlier this month, and ASDA have advise that they have now rectified the system errors that created these false van weights and the timing issues.



Asda have said they will work with the GMB London Region to put in place a support guide for the Home Shopping leadership team to cover any possible future eventualities, to give them the ability to overcome any such incidents, if they were to occur.

Currently there is a weight shown on the driver's manifest and there is no definitive maximum load capacity known for each vehicle.

Our advice to any driver is that if you suspect your van is overweight, raise the issue with your leadership team and ask them to verify the weights are within permissable limits. Please ask for this in writing.

If you know your van is overweight refuse to take it out, doing so could put yourself and the public at risk as well as potentially have your drivers licence endorsed with penalty points for breaking the law.

Please remember it is ultimately the drivers responsibility if you take out a vehicle that could be deemed not to be road worthy.

As a driver you should be proactive and report any potential problems that you find so that you can help the business rectify these issues.

If you are impacted by this issue and would like support or advice, or you are seeking assistance on other matters, please contact our office directly at 01603 626492, or visit our GMB Members' Support Centre at www.gmb-asda.com/support

GMB ASDA London Region

For assistance visit the GMB Members Support Centre
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