

## Cold Again?

There are far less calls this year regarding stores being too cold than previous years. GMB feels that this is due to a robust ASDA Workplace Temperature Policy which was jointly created in 2015.

There will however be instances where equipment failure causes the temperature in store to fall. If this is the case, we need to follow the guidance detailed within the policy to ensure members do not suffer.



The ASDA Workplace temperature policy states: -

*GSMs/SMs or Duty Cover must support colleagues and where required raise a call with City FM to initiate investigations where a colleague reports that they believe the internal workplace temperature is negatively impacting on their level of thermal comfort.*

*If the ambient internal temperature is below 16 degrees Celsius (shop-floor) 13 degrees Celsius (warehouse) the GSM/SM or Duty Cover should provide colleagues working in cooler internal areas (e.g. freezer isles / chiller isles / warehouse) or colleagues with sedentary roles (e.g. checkout / kiosk) with additional warm clothing available through SAP, and;*

- 1. Provide additional breaks and hot drinks to all affected colleagues, or the provision of cold drinks to colleagues reporting uncomfortably high internal temperatures*
- 2. Allow longer breaks for colleagues working in cold areas or colleagues working in sedentary roles*
- 3. To retain heat, and where it is possible to do so all colleagues should keep external doors closed*

**If you feel your store is too cold, please report to your GSM / SM and contact your GMB Steward or make contact via the GMB Members Support Centre**

**For Assistance visit The GMB Members Support Centre  
[www.gmb-asda.com/support](http://www.gmb-asda.com/support)**