



## Twilight replenishment!

Dear members,

Since the introduction of twilight replenishment there has been many myths regarding twilight replenishment. Some managers feel it is right to make up their own policies which impact the work of our replenishment teams.



To clarify these myths, we feel the following will be informative: -

Myth	Truth
<b>Case rate / aisle planners must be achieved</b>	<b>WRONG</b> , the case rate is a wage planning tool which ASDA House have confirmed is not accurate. As such it is not to be used to manage colleague performance.
<b>Twilight / night colleagues are to do split down on the shop floor</b>	<b>WRONG</b> , the split down is NOT to be undertaken on the shop floor and should be completed prior to the twilight operation starting.
<b>Powered pump trucks can be used to bring out pallets before 9pm.</b>	<b>WRONG</b> , powered pump trucks can ONLY be used between the hours of 9PM and 8AM.
<b>All cardboard and plastic should be placed / thrown on the floor while stock is being worked.</b>	<b>WRONG</b> , no plastic or cardboard should be placed on the floor. Your twilight marshal should bring you cages to put rubbish in and take the full ones away.
<b>Stock should be laid out on the floor in front of the bay where it is to be merchandised. (Spotting.)</b>	<b>WRONG</b> , spotting is not allowed under any circumstances. No stock should be placed on the floor.
<b>Colleagues must not leave the store until stock is worked.</b>	<b>WRONG</b> , this is forced labour and would breach your contract of employment and the modern-day slavery act. You can leave the store at your contract finish time.

If you are impacted by this issue and would like support or advice, or you are seeking assistance on other matters, please contact our office directly at 01603 626492, or visit our GMB Members' Support Centre at [www.gmb-asda.com/support](http://www.gmb-asda.com/support)

## GMB ASDA London Region

For assistance visit the GMB Members Support Centre  
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