



# National Health & Safety Forum

**'Safer Working Together'**

Email: [healthsafety@gmb-asda.com](mailto:healthsafety@gmb-asda.com)

[www.gmb.org.uk/join](http://www.gmb.org.uk/join)

H&S Bulletin No7 July 2015

## Home Shopping Delivery to Flats – Drivers Survey

Dear Colleagues,

Your GMB National Health & Safety forum members have been in discussion with ASDA regarding the delivery of Home Shopping to blocks of flats..

We have examples where Home Shopping Delivery Drivers are expected to carry the shopping up in excess of 10 floors to the customer. This we feel is unsafe.



We were requested by ASDA in May to agree to a new briefing relating to flats which instructed drivers to deliver to any floor within blocks of flats with no lift (If requested by the customer).

We declined as we do not feel there are suitable safeguards or suitable risk assessments in place, the briefing also did not take into account the limitations of the driver's abilities.



To gather your views we have put together a survey to get feedback directly from Delivery Drivers upon your views relating to the training provided and your safety delivering to blocks of flats.

We would be grateful if you could complete the surveys so that we can continue discussions with ASDA to improve the safety and wellbeing of our Home Shopping Members.

Please speak with your GMB Shop Steward/ Regional Organiser to obtain a survey form. Also advise your GMB Steward if you feel it is unsafe to deliver to flats within your area.

Yours Sincerely

*Mick Rix*

Mick Rix  
National Officer GMB

*Keith Dixon*

Keith Dixon  
Chair GMB ASDA National H&S

### Your National Health & Safety Representatives

Chair	Keith Dixon	07917 674706	<a href="mailto:keith.dixon@gmb-asda.com">keith.dixon@gmb-asda.com</a>	London Region
Secretary	Hugh McNally	07971 539228	<a href="mailto:hugh.mcinally@gmb-asda.com">hugh.mcinally@gmb-asda.com</a>	Wales & South West Region
Vice Chair	Ben Cook	07703 778299	<a href="mailto:Ben.cook@gmb-asda.com">Ben.cook@gmb-asda.com</a>	Midlands & East Coast Region
	John Warcup	07946 316747	<a href="mailto:john.warcup@gmb-asda.com">john.warcup@gmb-asda.com</a>	Northern Region
	Cath Willis	07582 197231	<a href="mailto:cath_willis@gmb-asda.com">cath_willis@gmb-asda.com</a>	North West & Irish Region
	Angie Jones	07830 819633	<a href="mailto:angie.jones@gmb-asda.com">angie.jones@gmb-asda.com</a>	Birmingham & West Midlands Region
	Cath Neilson	07914 938280	<a href="mailto:cath.neilson@gmb-asda.com">cath.neilson@gmb-asda.com</a>	GMB Scotland
	Michael Mitchell	07481 152841	<a href="mailto:michael.mitchell@gmb-asda.com">michael.mitchell@gmb-asda.com</a>	Southern Region
	Catriona Goldhammer	07948 398746	<a href="mailto:catriona.goldhammer@gmb-asda.com">catriona.goldhammer@gmb-asda.com</a>	Yorkshire & North Derbyshire Region
	David Imms	07565 790304	<a href="mailto:david.imms@gmb-asda.com">david.imms@gmb-asda.com</a>	Security